



18th December 2018

SHQ and Medicare – what does it mean for you?

SHQ is pleased to announce we will be introducing Medicare billing in January 2019.

Clients with a current Medicare card will be routinely bulk billed for services provided by a doctor. Clients with Medicare who only see a nurse will have no charge. This means that the majority of people accessing our services will benefit from a reduction in their out-of-pocket expenses.

As a non-profit organisation, SHQ is committed to keeping our pricing as low as possible. We will need to privately bill for certain procedures in order to cover the cost of the products used (eg contraceptive implants and intrauterine devices), as well as an insertion fee.

Clients undergoing these procedures will have the Medicare portion of their account sent to Medicare online for them to access their rebate. The out-of-pocket expense will be kept to a minimum, and will be less than what we are currently charging.

If you are experiencing financial difficulties, please discuss this confidentially with your clinician.

What if I don't have a Medicare card, or don't want to use it?

SHQ will obtain consent from clients prior to bulk billing them.

If you don't have a Medicare card, you will be asked to pay a small fee to cover administration costs (\$10). You may also be required to pay for any pathology costs (usually covered by Medicare).

If you have a Medicare card, but don't want to use it, you will be asked to pay a private fee, which will equal the Medicare rebate you would be entitled to. Clients who choose not to use Medicare also need to be aware they will need to pay for any pathology tests (usually covered by Medicare).

If you have any questions about our Medicare billing, or would like to discuss individual costs, please contact us on 9227 6177.

Media enquiries: Rebecca Smith 9227 6177

Sexual Health Quarters

70 Roe Street, Northbridge WA 6003 | PO Box 141, Northbridge WA 6865

☎ 08 9227 6177 📠 08 9227 6871 ✉ info@shq.org.au

The Family Planning Association of WA (Inc.) | ABN: 15 275 099 026